Issues with signing in to a personal EBSCO account – a workaround from the Library

There have been issues with EBSCO databases giving users an error message, or a browser giving an ‘unsafe page’ message when users click on the ‘Sign In’ link to access or create their personal accounts in any of the databases that are provided by EBSCO.

I’ve had a workaround from our E-Resources team which should let you create / log in to a personal EBSCO account (for Library Plus/ CINAHL Complete/ Medline/ AMED/ PsycINFO etc.)

It’s quite long-winded but it does work. If you did want to give it a go:

Click on this link: Link to EBSCO resources using alternate authentication route

And it will take you to a page that has a box with the text, ‘Select your region or group’ in it --> from the drop-down list select UK Higher Education
It will go to a new page listing UK universities --> look for University of Derby and click on it

- Trinity Laban Conservatoire of Music and Dance
- UCL (University College London)
- UniServity CAVLE
- University College School
- University of Aberdeen
- University of Bath
- University of Bedfordshire
- University of Birmingham
- University of Bolton - Legacy - Do not use
- University of Bradford
- University of Brighton
- University of Bristol
- University of Buckingham
- University of Cambridge
- University of Central Lancashire
- University of Chester
- University of Chichester
- University of Cambridge
- University of Derby
- University of Dundee
- University of Durham
- University of East Anglia (UEA)
- University of Edinburgh
- University of Essex

You will be presented with the Udo login page --> put your university credentials in

Once you’re logged in via the University it will give you a selection of EBSCO databases to choose from; CINAHL is available under the long link at the top of the page, [Library Plus is towards the bottom of the page (above the link for Buxton & Leek College resources) if that’s the database you’re heading for] – image on next page
Click on the link that will take you to the resource you want to use. If you want to search CINAHL you need to be aware that there are two different links to different versions of the database so make sure that you only click on the link for CINAHL Complete (it has more content than CINAHL Full-Text)

Whichever database you select, you should see the normal search screen but now, if you click on the **Sign In** link in the grey banner, it shouldn’t give you an error or unsafe page message and you can log in with your personal EBSCO credentials (or create an account if you haven’t done so already.)

If you continue to have problems accessing or creating a personal EBSCO account please email library@derby.ac.uk with full details and we’ll investigate further.